



FOR IMMEDIATE RELEASE:

Convenience Store Strengthens Supplier Relations through Automation with OIG

AUBURN HILLS, MI - February 3, 2010 – Cash management, spend visibility and operational supply chain management continues to be at the forefront of cost saving initiatives for many organizations as the market adjusts. [Family Express](#) an industry leading chain of convenience stores and fueling centers with 52 retail locations and headquarters in Valparaiso, Ind. is now pursuing operational supply chain efficiencies and productivity gains via the automation of traditional human processes with [OIG](#).

“The virtual warehouse approach for ordering the items we need for daily operations simplifies the process at each location and strengthens our supplier relationships as a whole” stated Gus Olympidis, President and Chief Executive Officer of Family Express. “By automating the sourcing, procurement, fulfillment and payment processes, Family Express and its’ respective supplier community will realize immediate efficiencies. The technologies will also improve our cash management and reporting capabilities” says Monique Horn, Chief Accounting Officer for Family Express.

Through the utilization of the [OIG Suite](#), Family Express will manage supplier catalog content, purchase orders, ship notices and invoices electronically. Furthermore, the seamless communication between the modules (OIG Procure, OIG Fulfill, OIG Catalog and OIG Payment) will provide complete visibility to order and payment information, reduce cycle time and deliver an immediate return on investment (ROI).

“Family Express is an innovating convenience store and petroleum retail destination and represents a growing market for OIG. We’re excited to welcome Family Express to our client community.” stated David Saroli, Chief Executive Officer for OIG. “Family Express will also benefit like many of our other convenience store clients by accessing their own client-configured, on-line virtual warehouse to acquire the products and services they need for daily operations” says Mr. Saroli.

About Family Express

Family Express® is recognized in the market place by its passion for customer service. The company has engineered itself in the art of building relationships with its customers by utilizing its "living brand". Family Express®'s living brand is its uniquely friendly employees. Recently Family Express reached a milestone by experiencing zero turnover at half of its locations in 2009. Family Express® is featuring its own high performance fuels and it is recognized for its family of proprietary brands such as Java Wave™ gourmet coffees, Squeeze Freeze™ carbonated beverage, natural spring water, high quality milk products, ice, and Cravin's Market®, its very own line of sandwiches and bakery products.

About OIG

Privately-held and headquartered in Auburn Hills, Mich., Osiris Innovations Group (OIG) is an e-business solutions provider and expert in supply chain management and supplier enablement. Combining decades of purchasing experience with a striking e-business solution, OIG helps companies reduce costs, errors and cycle times throughout the supply chain. For more information about OIG, visit www.osirisig.com, or call (248) 236-0644.

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